

Transition from payment by provision to payment after invoice

Payment by provision is coming to an end. From now on, payment will be issued upon receipt of the invoice.

- If your **provision** balance is still **sufficient** to cover an invoice, "Provision OK" will appear on the invoice.
- If your provision balance is **insufficient**, "Provision NOK" along with the remaining provision balance will appear on the invoice. Please pay the remaining amount of the invoice, referencing the invoice reference when making the payment.

Note that the words sufficient/insufficient are only an indication as the data may vary due to payments, invoice creation and credit notes.

Please follow the instructions below to ensure the best possible processing of your payment.

1. Specify structured communication when submitting your payment for the invoice.
2. Make a separate payment for each invoice. Joint payments for different invoices are not accepted.

If you believe that your provision has not been allocated to the correct customer, please send the necessary information, including proof of payment (bank statement) to fin@fagg-afmps.be.